



Commitments to Sustainability, the Environment and Society

Date: 18 September 2026

On behalf of TUI BLUE Isla Cristina Palace, we are committed to sustainability and the wellbeing of our surroundings.

Below, we detail our main initiatives and commitments:



1. Reducing Greenhouse Gas Emissions

Sustainable air conditioning: BMS climate control system that optimises energy use and reduces our emissions.

Energy control: We use the SEINON platform for real-time consumption monitoring, with automatic alerts for any deviation.

2025 result: 15.79 kWh per person per day, 2.78% lower than the average of previous years.



2. Supporting Biodiversity

Sustainable gardening: Native, low-water species and drip irrigation across our green areas.

Local wildlife initiatives: Feeders and drinking troughs for local birds.

Beach and pine grove: Kept free of litter throughout the season, with the help of staff and guests.



3. Responsible Water Use

2025 result: 450 litres per person per day, 9.16% above our target. We are already reviewing our water efficiency plan to correct this.

Pools: Saline chlorination, with lower chemical impact.

How you can help: Turn off the tap between uses and request a towel change only when you need it.



4. Waste Management

Source separation: Cardboard/paper, glass, packaging, organic and hazardous waste, across all hotel areas.

Authorised waste managers: GIAHSA (general waste) and Antonio España (hazardous waste).



5. Child Protection

Firm commitment: Zero tolerance for child abuse or exploitation, on and off our premises.

How to act: If you suspect anything, tell reception or any staff member, or call 112 / 091.



6. Commitment to the Local Community

Ongoing partnerships: ASIDEM (disability support), Cáritas (clothing and furniture donations) and Madre Coraje (used oil recycling).

Local employment: 90% of our staff are from Isla Cristina.



7. Responsible Tourism and Local Culture

Visit the fish market: Together with Rutas Marineras, we offer guided visits to the port's fish market.

Local products: We support small local producers and businesses.

You can also see all our progress and goals on this topic in the Public Sustainability Report, available on this same website.

This document addresses the following Travelife Gold certification requirements:

Code	What it covers
D1	Visible Travelife Gold certificate
D2 • D3 • D4	Saving energy, water and waste
D5	Sun cream awareness
D6 • D7 • D9	Responsible tourism and local culture
D8	How to report child abuse
D18	Support for local entrepreneurs
A14 • C4-C6-C8	Public commitment to sustainability and the community

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